

## Classification Visit Protocols

Holstein Australia is working to an on-farm plan with added biosecurity measures designed to protect our members and their families, field staff and the communities within which they live and work. The on-farm plan has been developed to meet or exceed all state guidelines and is being updated as required. These measures have been put in place to protect the health of everyone involved.

### Booking classification visits

- As of 1 September classification is taking place in Victoria, South Australia, Queensland and New South Wales. Specials will be accommodated on a case-by-case basis.
- Classification visits can be booked in the usual way by contacting Leanne Summerville on 0458 931 061 or lsummerville@holstein.com.au
- The day prior to the visit your classifier will call you to check that:
  - No one in your household has experienced symptoms that could be related to COVID-19 in the last 14 days.
  - No one in your household has come into contact with anyone with either a suspected or confirmed case of COVID-19 in the last 14 days.
  - No one in your household or immediate circle has been under mandatory quarantine or recommended to self-isolate in the last 14 days.
  - Confirm that they have not come into contact with a confirmed or suspected case of COVID-19 in the 14 days prior to the pre-arranged visit.

### During your classification visit

- Holstein Australia field staff will:
  - Wash hands with sanitizer / soap and water for at least 20 seconds prior to commencing work on-farm and after completing work.
  - Wear a mask or face covering during their visit.
  - Maintain a distance of 1.5 metres between themselves and on-farm staff.
  - Practice good respiratory hygiene in accordance with guidelines as set out by Australia's Chief Medical Officer.
  - Wear disposable gloves during all or parts of the farm visit.
  - Wipe down equipment used, hand contact surfaces and touch points at the end of the visit.

*We request that members wear a mask or face covering when interacting with Holstein Australia staff during their visit. These can be provided on request by your classifier if you do not have these available.*

### After your classification visit

- Classification results will be provided via email to limit direct or hand-to-hand contact
- Holstein Australia requests that should you, a family member or a member of your immediate circle come into contact with a confirmed or suspected case of COVID-19 or anyone exhibiting cold or flu like symptoms in the 14 days following your classification visit that you inform John Crowther on 0428 813 058. This information will be handled on a confidential basis.
- Holstein Australia undertakes to inform you if the field service provider that visited your farm comes into contact with a confirmed or suspected case of COVID-19 or anyone exhibiting cold or flu like symptoms within the 14 days following their visit.

Thank you for your co-operation. If you have any questions about these protocols please talk to us in advance of your scheduled visit by contacting John on 0428 813 058 or Rohan Butler on 0428 135 361.